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Headset Survey Results - Oct 2013

Name	Which headset do you use?	If you were talking about this with a friend what would you tell them about it?	How likely would you be to recommend that someone else buy it and why?
Roger Courville	Logitech Clearchat H390 http://www.amazon.com/Logitech-ClearChat-Comfort-Headset-Black/dp/B000UXZQ42/ref=sr_1_2?ie=UTF8&qid=1381173969&sr=8-2&keywords=logitech+clearchat	Good: VERY strong signal (almost too hot); in-line mute/volume button (important to me) Not so good: Functional, but not awesome sound (I'm an old sound engineer, so I compare it to my professional voice-over mic); slightly bulky	I do regularly (as do a couple other folks on this list); it's been bullet-proof
Roger Courville	Plantronics Audio 478 http://www.amazon.com/Plantronics-Audio-478-Stereo-Headset/dp/B005VAORH6/ref=sr_1_1?ie=UTF8&qid=1381174288&sr=8-1&keywords=plantronics+portable+usb	Good: Folds up for when I travel Not so good: VERY thin sound (no low frequency responsiveness)	Nope. I need something that packs for travel, and this one's a last resort... I'll keep looking.
Cindy H.	I've had mine for a long time so not sure if they are still made. Here are similar makes/models to the 2 headsets I use: for USB headset: http://www.logitech.com/en-us/product/stereo-headset-h390?cid=36 for telephone headset: http://www.amazon.com/Plantronics-M214C-Headset-Adjustable-Volume/dp/B000ANOY7M/ref=pd_sim_cps_9	Both are wired - extremely important to eliminate interference! The telephone one is simple, cheap, and actually works well. I like it because it has an easy mute on/off switch. The only thing I don't like about the USB headset is that there's not a mute switch on the cord.	Sure, like them both!
Laura K.	Don't use one ... wait for it. I use a Polycom Communicator instead. Works well for my needs, mainly Skype calls.	Great sound quality and clear for listeners too. Small and light enough to travel with when needed.	
Bobby B.	I'd recommend almost any Logitech USB headset/mic combination. They are compatible with just about any system and don't require drivers to be recognized by your OS. The G35 is an expensive model around \$130 but it offers the clearest sound for you and for anyone listening to you. It's also nice that you can use it for gaming—so a twofor! The next best one is H540 it's around \$40.	For the price I'd go with the Logitech H540, it has a cushioned headband and earcups. It also has a noise cancelling microphone. The on ear controls are a nice touch once you get used to where they are located.	Totally buy the H540 for the value, comfort and the ease of use. On a side note, I'm becoming a fan of getting rid of the headset all together and using a high quality mic with external speakers. It requires the speaker to remember to mute their mic so people don't hear them in stereo but if you are a facilitator it saves your ears. Fun fact—Headphones can trap moisture in your ear canal making it an environment rich for bacteria. No proof yet wearing a headset causes ear infections but to be safe sanitize those puppies often and if you can avoid a headset all together by switching up speakers and a microphone then go for it!!!
Steven M.	I actually don't use a headset right now, but am planning on shopping in the near future, so I would LOVE to get the results! Thanks!		
Ian T.	I use a Plantronics Savi w710	Good - Options to connect to a computer, a landline and Bluetooth mobile. Can easily switch between the 3. Headset is very clear and my ear doesn't get hot when on it all day. Has volume controls on the ear piece along with an answer/hang-up button, which is handy. The Bluetooth range is also impressive - I can wonder most of my house and still pick up calls.	I've not used any alternatives but this headset works for me so would buy again. Seems expensive but it does work; and it is comfortable for long periods, which is important.
Chris W.	Sennheiser PC 8 USB Headset	USB, pretty cheap, in-line controls	Pretty good overall.
Scott S.	Andrea PureAudio NC-181 VM USB High Fidelity Monaural Headset	Not the most attractive or coolest headset, but recommended by the Dragon Naturally Speaking folks, who make voice recognition software for people with disabilities who physically cannot type. If anyone is going to be a good judge of clarity and noise cancellation, it will be these folks! At \$50, it is a little pricey, but it is well made and does a good job. Short of buying an expensive professional broadcasting microphone, I doubt you will get better than this. This microphone is about quality audio, not about looking cool.	If you are serious about delivering a good, consistent audio signal and plan to use it a lot, but you are not interested in investing in an expensive home recording studio, I would definitely recommend this. If you are only doing a few webinars and just need to sound pretty good, then use something cheaper from an office supply store or computer store. It is not a pretty headset. When I am using a webcam, I slide the headband down to the back of my head to hide it and use a clip to keep the cord behind my neck and out of site.
Tina S.	Wired Plantronics M214C http://www.plantronics.com/us/product/m214c	With wire, no batteries/charging needed (and I'm not spending \$ on batteries - and it doesn't "die" like some blue tooth headset I have had) Adjustable microphone is great quality - with noise cancelling; also it stays where I place it I attach the clip on the cord to my shirt so the cushioned ear piece stays where I place it and doesn't pull or shift I like single ear design: 1) I also wear hearing aid & open 2nd ear allows me to listen to call (or present) and still be aware of my surroundings/not shut out; 2) I also wear hearing aid & open 2nd ear allows me to listen to call (or present) and still be aware of my surroundings/not shut out; 3) Can be worn on either ear	Pros: Inexpensive - have seen these for less than \$20 online; Portable/easy to pack; fits on most other phones - especially great when I travel. Final thoughts: I don't need volume control or mute on the headset because those features are built into my Avaya phone. I believe Plantronics also makes a similar model with volume and mute controls on the cord?
Adam L.	We use the Logitech H340 USB Headset. http://www.amazon.com/Logitech-Headset-Internet-Calls-Music/dp/B008X3JGSI	Logitech makes very-good-quality electronic products. We love this headset, especially for the price. We have had lots of compliments about the sound quality and clarity. A big bonus for us was the cost! We got it for between \$20-30 per headset. (Currently, they are \$22.57 on Amazon.) So, for the cost, they are excellent. I'm sure if you wanted to pay MUCH more, you could get a better, professional-quality headset. However, we use ours for VoIP training, not professional recording, so this headset works wonderfully!	I would definitely recommend it to anyone who communicates via VoIP. Unless you need a professional-quality recording device, this is an excellent USB Headset to own!
Sharon P.	Rocketfish Mobile Hands Free Headset http://www.amazon.com/Rocketfish-Mobile-Hands-Headset-Headphone/dp/B004E7D0SO/ref=sr_1_1?ie=UTF8&qid=1380123981&sr=8-1&keywords=rocketfish+headset	Works with my Blackberry and Samsung Galaxy S3, and probably pretty much any mobile phone. Mic doesn't transmit background noise, but my voice comes through loud and clear, which is great. Headset is durable and comfortable, not too tight.	I recommend it. I use it daily for an hour or more. The fact that it works, is comfortable and hasn't fallen apart makes it worth whatever I paid for it.
James V.	My favorite headset is a wireless headset, the Jabra Pro 9400 series. http://www.jabra.com/Products/Wireless_Headsets/Jabra_PRO_9400_Series	The headset is comfortable, lightweight, and highly functional with noise cancelling and mute features. It has an incredible range.	I would recommend the Jabra Pro because of its features, comfort, and extensive range. While it may be expensive, the price is worth the convenience and quality.
David Z.	I use a Logitech h150 headset (probably spent \$25 for it at Staples 6 months ago) http://www.logitech.com/en-us/product/stereo-headset-h150	It is inexpensive, light, fits my head well, and allows me to move without cracking, dropping sound, or disconnecting (but, it is not wireless, it is cabled or tethered via USB), the microphone works well, too.	I don't know how it compares to other models, but I am pleased with it and have used it pretty regularly for the last 6 months. I would recommend it without reservation.
Nida D.	Jabra GN2000	Good about it - Noise-cancelling microphone. Bad about it - a bit pricey. Also consider the wear and tear - the black colour coating on the ear piece falls off overtime. Not sure yet if there a replacement part.	Buy it - if your budget permits it
Tracy W.	Andrea NC-181VM USB Digital Monaural Headset. High def USB audio and noise canceling mic. Digital volume and mute inline and visible when wearing. http://shop.andreaelectronics.com/nc-181-vm-usb-high-fidelity-monaurl-headset/	This was purchased for me by my compant. It works well enough though sometimes sounds a little "tinny." Some staff sound muffled when using it, though that might be user-error rather than a product issue. :)	I would recommend it, as it seems like a good mic for the money (just under \$50). Definitely not expensive.
Katrina B.	Logitech, \$40 from Radio Shack: http://www.radioshack.com/product/index.jsp?productId=3130431	I like having two earpads and these fit comfortably. The recorded sound quality is fine for my purposes. The microphone moves out of the way when I want to take a sip of water while recording audio.	I recommend this headset as a good value. It's easy to use and I like the results of my recordings. I tried headsets that cost 3x the price of this one, but the fact that most people listen to my courses through the computer's speakers means that any sound quality improvement would go unnoticed. The computer's speakers affect the sound more than the headset does.
Kent E.	I love my headset and keep a spare on hand at all times just in case. It's a Logitech, USB, model h540	I have 25+ employees here and each of us use our headsets all day long. We use two types. About half of us use the Logitech headset above (about \$50 each) and the rest use Plantronics CS50, wireless, USBs (\$300). The people with the Plantronics have various problems with them constantly, but they like the mobility they offer and that offsets the battery, charging and audio problem they routinely encounter. Those of with USB headsets never have problems, but we tend to be tethered to our desks.	If you have a job that requires mobility stick with wireless, but for quality, ease of use and for those of us with hearing issues I recommend the Logitech. We have other employees in other areas that use a variety of wireless headsets. Almost all of them are wireless and the ones we've had the least problems with are the cheap ones we bought from Wal-Mart.
Sal P.	Logitech wired Logitech Stereo Headset H110	Yes, it is a great value it works fine for recording training videos and Webinars (I use Camtasia, GoToWebinar on Win 7 machines with VOIP Phone system)	I would recommend. It is not the best headset, but for the money it works fine for my needs.
Christopher T.	Logitech USB H360 (link on Amazon: http://www.amazon.com/Logitech-USB-Headset-H360-Black/dp/B0034XREEA/ref=pd_sim_e_1)	I like the behind rather than over the head aspect of these headphones. The mic gets out of the way easily when not in use. In-line controls make it easy to mute/un-mute the mic and adjust volume.	I would definitely recommend this headset, although it seems like it is no longer a current model.
Candice H.	I use the Plantronics USB - it's about 5 years old, the closest new model is the Audio 995.	If I told a friend, I would say that the headphones and the microphone with noise cancelling technology works very well, however it is a little heavy and it makes you look like you are waving in planes at JFK airport.	I would recommend purchasing it because I've used it for 5 years and it still works wonderfully. It's a well-built sturdy model and has great sound.
Jann Marie S.	Logitech B530 or the H540	Comfortable, very good sound/mic quality, great price, can mute mic, can control sound on headphones	Definitely recommend

Andy J.	Philips SHM7410	Good quality sound both recording and playback, not too expensive from what I can remember.	Good value for money but can be a little uncomfortable if you have to wear them for long periods of time.
Theresa D.	The headset I use at work is Logitech H340 and at home I have a Logitech H390 Headset. http://www.staples.com/Computer+VOIP+Headsets/directory_Computer+%26+VOIP+Headsets?autocompleteSearchkey=Computer+%26+VOIP+Headsets	They are both good headsets. However, I'm starting to do more voice overs and training recordings and would like to see the difference in voice and sound quality between a professional headset or microphone and what I'm using now.	I would recommend these to instructors or students if you are wanting a good headset for listening to audio, Skypeing, or making an occasional recording.
Charlotta S.	Jabra UC VOICE 750 MS USB	Very good sound quality, seems like a good microphone as well. Works well for recording voiceover for videos. Feedback is that they hear me very clearly on Lync/web. Double earphones since I prefer that - available as single as well. Can become a bit warm if you have long meetings.	Think it's very good, but have no idea about value for money since I got it from the office...
Tim W.	Plantronics CO52	Really good being able to walk around whilst using it - pacing the room helps me concentrate - plus I can make a coffee!	Highly likely - it configured easily and works well. Easy to mute and adjust the volume whilst you are making a coffee!
Eleni I.	Logitech H530 USB Headset	It has a mute button on the earpiece, which is convenient for quick muting of yourself. It's weighty and fits smaller heads well	It's good value for money
Paul M.	Jabra BIZ 2400	It was expensive but bought by my company. Very comfortable. Very good sound quality. Inline mute and volume easy to use.	Buy it if you have the money to spare. If not, I expect there is something cheaper and just as good.
Charles P.	Sony Ericsson HBH-IS800 Bluetooth Stereo Headphones	Lightweight, rechargeable battery, Bluetooth connectivity, reasonable sound quality - good for music and calls, good sound isolation. I never leave home without them	They're obsolete now so can be picked up really cheaply. I like them so much I have bought myself a "spare" set for when the rechargeable battery gives up in my first set.
Andy B.	I use a Logitech H555 Laptop Headset everyday. This model is available on Amazon & widely sold elsewhere: http://www.amazon.com/Logitech-981-000262-H555-Laptop-Headset/dp/B003PAGR54/ref=sr_1_2?ie=UTF8&qid=138009654&sr=8-2&keywords=Logitech+H555+Laptop+Headset It costs around \$70 USD.	Sound quality is excellent (both for you listening & the person / audience at the other end). Light & compact (behind the neck design - rather than over the head), they even fold away to make them easy to transport. Great for Skype & for use with GoToMeeting & webinars. They're so comfortable to wear I often find myself wearing them ages after a call has finished, as I don't realise I've still got them on! The only downside is that because this headset is so light & portable it won't survive rough handling (say by kids) - but if you look after it then you should be fine.	I've tried a number of different headsets over the years & this is the best one by far. It even comes with a carry pouch for when you want to take it travelling.
Michael B.	plantronics B230 Bluetooth System, Voyager PRO UC v2	It's cable free and for that reason extremely convenient if you like to walk around or get a fresh coffee (sorry, orange juice) while you are presenting. It works with both the PC and the handy, automatically. I do not have to wear it all time. If the phone, computer (Skype) rings, I can grab it and put it on my ear. It automatically recognizes this and makes the connection accordingly.	I would buy it again. It's not cheap but the best I ever had.
Jamie O.	I use a Plantronics .Audio 478	The noise-reduction/clarity is very good. It's lightweight, so you can wear it for long periods (2 hours of online training). There are volume and mute buttons within easy reach on the cable. A drawback is that the "call answer" button does not work on a Mac	I would recommend people to buy it.
Stephen M.	Here's my probably non-typical answer - I actually prefer not to use a headset (I'll explain more below), but when I do have to I use a travel headset... Logitech Premium Notebook Headset: http://www.getusb.info/review-logitech-premium-notebook-headset/	It comes with a hard case, folds for easy storage. It can plug into a headphone and mic sockets but also comes with a USB adapter. In line mute and volume control. Microphone is excellent. Headphones are not in ear and don't enclose the ear so not one for listening to music on; but fine for conversations. Headset is highly adjustable allowing you to not only move the strap but also slide the ear pieces back and forth. You can also fold the mic out of the way and adjust the distance in any direction from your mouth (i.e. forwards and backwards as well as up and down). I'm not sure you can buy this exact model any more (it's lasted me many years), but similar models are still available (maybe USB connection only ... which isn't necessarily a bad thing).	I wouldn't recommend it for extended use at your office if you spend a long time with it on ... there are probably cheaper more comfortable headsets to opt for. If you need a go anywhere headset then this certainly is a good buy.
Robert B.	I use none as it is not necessary. One can have a conference call via Skype for example listening on speakers if teh mic is properly placed so there is no echo.		
Libby G.	Rode podcaster mic for presenting webinars	Radio quality, fantastic, crisp sound - we are getting every office to purchase them	Buy it! Though it is weird having a microphone close to your face that isn't small and tucked out of the way like a normal headset
John J.	When presenting a webinar, I always use a real telephone as it gives me better, more consistent audio quality than VoIP. I use this wireless headset... Plantronics CS520 Wireless Over Head Headset System (http://www.plantronics.com/us/product/cs500?skuld=sku5800014#)	I like that it is light weight, gives good audio quality and has a long battery life.	I would definitely recommend it to my friends.
Mel D.	I use a dual lead headset which is cheap from Woolworths (Australia) about \$10, and I like it because it works pretty well. It is called an Ovan I think	I also use a Logitech headset with a usb lead and it is OK but sometimes causes a buzzing sound in the background on some machines. I People say the usb headset is better quality sound and works with the internal software better as well as being more robust than the 2 leads versions. Only disadvantage is if you are using a laptop with limited usb ports or an ipad without any usb ports	I would recommend both it really depends on what hardware you are using most.
Valary O.	Logitech USB Headset H530 with Premium Laser-Tuned Audio (981-000195) http://www.amazon.com/gp/product/B003NREGD4/ref=wms_ohs_product?ie=UTF8&pcc=1	I've used these for several online classes I've participated in and the sound quality both in terms of reception and recording has been good. I like that I can easily mute the microphone by tapping the headset and can adjust for optimal call or music quality from a switch on the headset. They come with an extra long cable so it is easy to use them while standing and moving around my desk.	I like them and would buy them again. Some people may not like the padded earphones if they have become accustomed to earbuds and wireless devices.
Malcolm J.	I think it is important to expand the type of headset to include desktop microphones when using VC from having a guest speaker beaming into a group watching the presentation on a large screen. This I would be interested to know more about because the ones I have used to date are a bit average. Currently use a Rock ACMICBS806	Features two jacks and adjustable volume control on the cord. Generally find this style more reliable in different VC and when jumping between different machines than usb	Money wise its cheap \$20 ish, robust bounces around in the bag without complaint.
Phyllis HM.	Logitech (not sure of the model)	Dear friend, it looks great, but doesn't work well. Every time I've used it, I've had complaints of fading in and out and static. I've ended up going to the regular telephone, which is a lot more expensive than Skype!	I would never recommend this headset to anyone.
Wayne C.	I use a Logitech ClearChat PC Wireless Headset H800. I am on my second one in 2-3 years and love it.	I do all my online events with this microphone. I can wander around the room, go get a glass of water and change my slides with a wireless mouse from across the room. I like to stand up and wave my hands around as if I am with a live audience some of the time so my energy level stays high. I run long events, ranging from 90 minutes to 7 hours. Occasionally I run short on juice, so I keep it plugged in and charging while presenting at my desk. I have to check it before each event to make sure everything is working fine. For whatever reason, there are times when it is not connecting. So I go out front, grab my old one and the USB and plug it in. Then I am away to the races again. Not sure why, but I know how to quickly fix the problem and move on. The other issue I have experienced with both of them is that at some point the "beep" that tells me if my line is muted or not seems to quit making a beep. But my webinar interface tells me if the sound is coming through, so it is really not an issue.	P.S. Bonus uses of my Headset: 1. We get lot of questions from customers. Some are directed to me. I put on my headset and create an audio (using Audacity) and then send the audio to the customer. Takes me 5-6 minutes rather than an hour long phone conversation. They love it. 2. I use a Dynamics Box on my telephone. That allows me to record a phone conversation using Audacity. Customers love that too, because they can listen back to my advice and review it after the fact. I can capture my "profound" ideas, assess client issues, or record Client Value Conversations for transcription for case studies or audio interviews. This has nothing to do with my Logitech headset, but is accomplished through my telephone headset.
Mal S.	I use a Logitech USB headset with volume and mute controls on the right speaker, and a red light on the microphone tip to indicate when you are on mute (sorry, can't find the model number J)	The on-headset volume and mute controls, and the speaker-tip mute indicator light.	Very likely. Excellent sound quality. Reasonable external noise isolation (though not active noise cancelling as such). Comfortable over an hour-long webinar. Useful for teleconferencing or webinar presenting with the red light mute indication.
Andrew B.	Microsoft LifeChat LX-3000	We used a couple of entry level microphone headsets and found the Microsoft model to be reliable with a reasonable sound quality for the environment in which they are used. Represented good value for money when purchasing 200 at a time. On the down side although the ear cups are heavily padded, it can become uncomfortable in less time than a virtual training session usually runs for.	Buy it: We made a bulk purchase based on positive experiences with the ones that were field tested. Good value for money. Acceptable sound quality and reliable.

Gwynne K.	ASUS – HS-W1 Wireless USB Headset Purchased from Frye	It's wireless so I can move around when I present, the ear cups have a comfortable leather cover and I can adjust the volume just by tapping the earpiece. To mute my mic all I have to do is flip the microphone to the top position. I can teach for 8 hours on a single charge. Comes in a handy carrying case	Buy it! Great Product!
Bruce M.	Apple earbuds; Logitech headset with mic	Apple earbuds are light weight, easy and sound great; Logitech sounds great but looks too 'airline pilot'	Both are good - just depends what you want to look like
Nadine G.	I've used several different headsets, but right now I'm using a Logitech G330 and have used it for a year and a half. I like it the best of all the ones I have used.	I like it because it sits behind my head and hooks over my ears. When I am in a synchronous session it stays in place whereas others that sit on the top of my head would fall off. It is very light and comfortable to wear. The cord is a soft flexible rubber and quite long. The sound quality is great. I also like that it has mic volume control on the cord. It has two options for connecting to a PC – the mic/headphone jacks or a USB (I use the latter most times). It allows me to use different computers that may not have USB for the mic. The cost was reasonable too, I think about \$25.00 plus taxes.	Very except I believe Logitech may have stopped making this model.
Thomas C.	Right now I'm using the Logitech H800 -- reluctantly. It's bluetooth, performs great on my phone, but refuses to pair with my laptop. (I blame my laptop.)	If I could get it to work with the laptop I'd be thrilled -- it's an otherwise excellent headset.	
Alain G.	Easy, after trying a whole bunch of different pieces of equipment since I started in 2009, I have now settled on the following for over a year now. My Headset is actually made of 2 pieces. Headphones + microphone 1. Beyerdynamics DT 770 Pro (closed back, around the ear headphones) 2. AKG C520 (head-worn condenser cardoid microphone with XLR connection)	The headset/headphones can be worn all day long without fatigue. I also use the head-worn mic attached to a wireless setup for seminars or classroom recording. I find it is better than a lapel mic and is better quality audio. During voice-over work, and Webinars, the mic is plugged into an AudioBox 22VSL from Presonus then fed to the computer (cranked up iMac) via USB. I like the PreSonus because it is a great voice pre-amp and a superb limiter/compressor built-in at a very affordable price.	I now have a few friends that upgraded their gear to this setup and all are thrilled they did.
Federico G.	I use a Sennheiser PC 360 gaming headset	It shuts out the ambient noise, and the mic is noise cancelling so it shuts out the room sounds as well. Super comfortable to wear for prolonged periods and the mic quality is very good. Took some getting used to as I heard myself speak as in a chamber, but now I've grown accustomed to it and not a problem.	Yes, I would recommend people consider it if they are looking for a high end headphone and are willing to spend upwards of \$240.
Daniel B.	I use Plantronics 625 headsets they also supply a USB adaptor.	Audio quality is pretty good, however do become uncomfortable after a while as they only have foam covers over the ear pieces. I prefer padded ear cups as they also help cancel out background noise. But can make your ears sweaty.	I don't know if I would recommend these, for me headsets need to be comfortable with reasonable audio quality and most headphones these days tick those boxes. For the money you can do better.
Ambra S.	I use two different headsets – 1 for gaming and 1 for work. Both are Logitech brand headsets. The work headset is a Logitech USB Headset similar to the H530 in look with the buttons for volume and mute on the ears. It looks like the exact model is no longer made but the Logitech H800 or H600 may be the newer replacement model. At home I use the G35 Surround Sound Headset. Great gaming headset though, again, there are newer models that might be even better.	I've found the Logitech headsets to last very well and that they're quite reliable. I've always been very happy with the products and on the very rare occasion when I've needed to buy a replacement I've gone back to the Logitech brand to find one. Both headsets are extremely comfortable with clear sound and the mics work really well so make it easy for others to understand you.	Both are well worth the money...
David S.	Plantronics Savi 700 Series (http://www.plantronics.com/us/product/savi-700)	This headset works with my office phone, my cell phone when I am in the office and VOIP on my computer. It's wireless and has a 1000 ft range. The base can charge the Headset and an extra battery at the same time. Batteries hot swap, this is very nice for long conference calls.	Already have recommended this to my partners and they have both purchased and love it.
Rina S.	Logitech USB headset #h390	Works just fine	
Tanya B.	Plantronics - The current version is model 69054	I have used this everyday for over 2 years and love it. I have replaced it once because I tend to pull on the wires too much.	I have already recommended it to associates within my dept and would continue to recommend it.